

Privacy Policy

Last Updated: June 2026

1. Introduction

Rotex IT Solutions EST ("Rotex", "we", "our", or "us") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, store, and protect information obtained through our website and services.

By using our website, you agree to the terms of this Privacy Policy.

2. Information We Collect

We may collect the following information:

- Name
- Company Name
- Email Address
- Phone Number
- Country of Residence
- Business Information
- Website Usage Data
- IP Address
- Browser and Device Information

3. How We Use Your Information

We use collected information to:

- Respond to inquiries and requests
- Provide our services and consultations
- Improve website functionality and user experience
- Communicate regarding projects and support requests
- Send business-related updates and marketing communications
- Maintain security and prevent unauthorized activities

4. Cookies and Tracking Technologies

Our website may use cookies and similar technologies to:

- Improve website performance
- Analyze visitor behavior
- Remember user preferences
- Support marketing and advertising activities

Users may disable cookies through their browser settings.

5. Information Sharing

Rotex does not sell, rent, or trade personal information.

We may share information with:

- Service providers and technology partners
- Regulatory authorities when legally required
- Professional advisors and auditors
- Payment processing providers

All third parties are expected to maintain appropriate confidentiality and security standards.

6. Data Security

We implement reasonable technical and organizational measures to protect personal information against unauthorized access, disclosure, alteration, or destruction.

However, no method of electronic transmission or storage is completely secure, and absolute security cannot be guaranteed.

7. Data Retention

Personal information is retained only for as long as necessary to fulfill business, legal, regulatory, and contractual obligations.

8. Your Rights

Subject to applicable laws, you may have the right to:

- Request access to your personal information
- Request correction of inaccurate information
- Request deletion of personal information
- Object to certain processing activities
- Withdraw consent where applicable

Requests may be submitted using the contact information below.

9. Third-Party Websites

Our website may contain links to external websites. Rotex is not responsible for the privacy practices, content, or policies of third-party websites.

10. International Data Transfers

As a global business service provider, information may be processed and stored in jurisdictions outside your country of residence. Appropriate safeguards will be implemented where required.

11. Compliance Statement

Rotex IT Solutions EST is a technology consulting and business services company. We do not provide brokerage services, trading services, investment advice, portfolio management services, or accept client funds.

12. Contact Information

For privacy-related inquiries, please contact:

Rotex IT Solutions EST
2807, Churchill Executive Tower
Business Bay, Dubai, UAE

Email: enquiry@itsrotex.com

Website: <https://itsrotex.com>

13. Updates to this Policy

Rotex reserves the right to update this Privacy Policy at any time. Any changes will be posted on this page and become effective immediately upon publication.